



# Age 65+ Fraud Prevention Campaign

Protecting Our Elderly Veterans Against Fraud

Have you or a loved one received a **suspicious call from an organization claiming affiliation with the Department of Veteran Affairs (VA)?**

**159,905**

The number of Veterans VA provides pension benefits to as of July 2022 (65+). Vulnerable populations are frequently targeted for elderly scams by fraudsters.



## The A,B,Cs of Pension Poaching

**A** financial scam targeting Veterans, survivors, and their families

**B**ecoming a preferred method by criminals to defraud the elderly

**C**ommonly involving financial maneuvers to defraud claimants

## Tips to Share with Veterans in Your Community

### Don'ts:

- ❗ **Don't** share your personal information (e.g., VA.GOV, eBenefits), or other VA login Credentials with anyone.
- ❗ **Don't** sign a blank form to be filled out later without seeing the contents.
- ❗ **Don't** deposit VA benefits directly into a family member or caregiver's bank account unless the person is court appointed or a VA accredited fiduciary.

### Do's:

- ✓ **Do** be alert! Identity theft is not always committed by strangers.
- ✓ **Do** frequently change and maintain strong passwords and never use Personally Identifiable Information (PII) in the password.
- ✓ **Do** be vigilant if someone offers to hide or rearrange your assets to qualify for VA pension. You may be required to repay benefits to the government.
- ✓ **Do know VA does not charge for processing a claim or request a processing fee.**


## How BDP&R Helps

When a fraudulent payment redirect case is reported or suspected, Veteran Benefits Administration's (VBA) Benefits Delivery Protection and Remediation (BDP&R) team investigates the incident and confirms the fraudulent activity.

- BDP&R determines the necessary actions to protect the Veteran's benefits
- BDP&R reports those responsible for the alleged fraud
- BDP&R immediately reinstating the Veteran's benefits, making the Veteran whole again.

BDP&R works diligently to serve America's Veterans and remains committed to protecting all Veterans and beneficiaries, specifically the most vulnerable, from fraud and abuse.

## How to Report Fraud or Pension Poaching

 To report suspected fraud, please email [BDP&R](#) or contact the [VA Office of Inspector General \(OIG\)](#) (800)-488-8244.

 You may also file a complaint with the Federal Trade Commission by visiting [reportfraud.ftc.gov](#)

### How Can You Help

VA is committed to defeating fraudsters who target elderly Veterans by **educating all advocates on the fraud targeting and pension poaching tactics being used against Veterans.** Please join us in making VA a hostile environment for fraudsters by encrypting emails when using Veteran information, ensuring antivirus computer updates, and locking your computer when away.



U.S. Department of Veterans Affairs



Benefits Delivery Protection & Remediation  
Protecting America's Heroes

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